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PRESS RELEASE

Shinhan Bank

SHINHAN BANK VIETNAM LAUNCHES A NEW VERSION OF THE SHINHAN SOL VIETNAM APP WITH A FRIENDLY INTERFACE AND MORE EXCELLENT FEATURES

Ho Chi Minh City, 8th December 2022, Shinhan Bank Vietnam Limited ("Shinhan Bank") officially introduced a new version of the Shinhan SOL Vietnam Mobile Banking Application on 05 December 2022, in order to provide customers with faster and more convenient digital banking service experiences.

Shinhan SOL Vietnam's new version, which includes numerous innovative improvements, reaffirms the bank's pioneering role in digital transformation and the application of digital technology. With the new interface, all functions are now displayed fully on one phone screen, and the color of Shinhan SOL Vietnam's new version has been chosen in harmony, capturing eye-catching features as well as reasonable, easy-to-see. The new version program not only improves the interface but also integrates advanced security levels. Meanwhile, the function menu is also organized logically for clear, straightforward, and convenient operation.

Shinhan SOL Vietnam, in particular, has been enhanced with the Notification feature via the application, facilitating interactions between Shinhan Bank and customers faster and safer. The bank also implemented the Asset Management feature to the application at the same time, to assist customers in centrally managing assets/liabilities and controlling financial information conveniently and effectively.

The new Shinhan SOL Vietnam version also allows customers to open credit cards, open accounts, and register for Mobile Banking SOL/Internet Banking services via the Electronic Know Your Customers (eKYC) service, which is completely online. The payment feature on the new Shinhan SOL Vietnam application has also been updated, allowing customers to make transactions with a variety of invoices.

Please download <u>here</u> to experience the outstanding new features of the new version of the Shinhan SOL Vietnam application.

ABOUT SHINHAN BANK VIETNAM

Shinhan Bank Vietnam Limited ("Shinhan Bank") is a subsidiary of Shinhan Bank Korea, an affiliate of Shinhan Financial Group (SFG). SFG is the leading financial holding company in Korea and listed to both Korea Exchange (KRX) and New York Stock Exchange (NYSE).

In Vietnam, Shinhan Bank's history can be traced back to 1993 when Shinhan Bank first opened the representative office in Ho Chi Minh City. Over the history of over 29 years, Shinhan Bank has built a broad network expanding from the North, the Central and the South of Vietnam. Currently, Shinhan Bank has been offering a diversified portfolio of tailored corporate and consumer banking products and solutions.

Shinhan Bank was awarded the "Best Retail Foreign Bank in Vietnam 2020", the "Best International Bank in Vietnam 2021 and 2022" by International Business Magazine; the "Best Foreign Digital Bank in Vietnam 2021 and 2002" by World Economic Magazine and the "Best Company To Work For In Asia" for four consecutive years (2019-2022) by HR Asia Publication.

For more information about Shinhan Bank Vietnam, please visit

Website: https://shinhan.com.vn/

Facebook: www.facebook.com/Shinhanbankvn/

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